

# City of Walthourville

## City Council

Mitchell Boston  
Patrick Underwood  
Bridgette Kelly  
Luciria L. Lovette  
Robert (Bob) Dodd

Sarah B. Hayes  
Mayor

"Always Moving  
While Improving"

## City Administration

Shana T. Moss, City Clerk  
Christopher Reed, Chief of Police  
Nicholas Maxwell, Fire Chief  
Dave Martin, Public Works  
Luke R. Moses, City Attorney

### Application for Service

HAVE YOU HAD SERVICES WITH THE CITY OF WALTHOURVILLE BEFORE? YES \_\_\_ NO \_\_\_ DO YOU RENT OR OWN? \_\_\_\_\_ IF YOU RENT, NAME OF LANDLORD \_\_\_\_\_ LANDLORD MAILING ADDRESS \_\_\_\_\_ LANDLORD TELEPHONE# \_\_\_\_\_

Please provide a copy of lease or proof of ownership and a picture ID when applying for services

CUSTOMER NAME \_\_\_\_\_

SOCIAL SECURITY# \_\_\_\_\_ TELEPHONE# \_\_\_\_\_ DOB \_\_\_\_\_

IDENTIFICATION PROVIDED \_\_\_\_\_ STATE \_\_\_\_\_ IDENTIFICATION# \_\_\_\_\_

LOCATION OF SERVICE \_\_\_\_\_

MAILING ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP CODE \_\_\_\_\_

EMPLOYER \_\_\_\_\_ EMPLOYER PHONE# \_\_\_\_\_

EMPLOYER ADDRESS \_\_\_\_\_ EMAIL \_\_\_\_\_

CHECK ONLY ONE: TYPE OF SERVICE REQUESTED.

\_\_\_ WATER AND GARBAGE \_\_\_ SEWER ONLY \_\_\_ WATER ONLY (LONG COUNTY)

\_\_\_ PERMIT FEE \_\_\_ WATER/GARBAGE/SEWAGE \_\_\_ GARBAGE ONLY (OUTSIDE CITY OR TRAILER PARKS)

**ANSWER ONLY IF APPLYING FOR SEWER SERVICE: YOU MUST HAVE CITY WATER IN ORDER TO HAVE SEWER SERVICE. DO YOU CURRENTLY HAVE CITY WATER?**  
\_\_\_ YES OR NO

**IN ORDER TO HAVE WATER SERVICES CONNECTED, CUSTOMER MUST BE ON PREMISES. NEW SERVICES WILL BE CONNECTED THE SAME DAY OF APPLICATION FOR SERVICES BETWEEN THE HOURS OF 9:00AM AND 4:00PM. AFTER 4:00 PM, SERVICES WILL BE CONNECTED THE NEXT BUSINESS DAY. THERE WILL BE A \$15.00 RETURN TRIP FEE IF CUSTOMER IS NOT PRESENT FOR CONNECT. \_\_\_\_\_ INTIAL HERE**

APPLICANT SIGNATURE \_\_\_\_\_

DATE OF APPLICATION \_\_\_\_\_

NEAREST RELATIVE \_\_\_\_\_

RELATIVE ADDRESS AND PHONE \_\_\_\_\_

THE FOLLOWING INFORMATION IS REQUESTED BY THE FEDERAL GOVERNMENT IN ORDER TO MONITOR COMPLIANCE WITH FEDERAL LAWS PROHIBITING DISCRIMINATION AGAINST APPLICANTS. YOU ARE NOT REQUIRED TO FURNISH THIS INFORMATION, BUT ARE ENCOURAGED TO DO SO. THIS INFORMATION WILL BE USED IN EVALUATING YOUR APPLICATION FOR DISCRIMINATION AGAINST YOU IN ANY WAY, HOWEVER, IF YOU CHOOSE NOT TO FURNISH IT, WE ARE REQUIRED TO NOTE THE RACE/NATIONAL ORIGIN OF INDIVIDUALS ON THE BASIS OF VISUAL OBSERVATION OR SURNAME.

\_\_\_ WHITE NOT OF HISPANIC ORGIN \_\_\_ HISPANIC \_\_\_ BLACK NOT OF HISPANIC ORGIN

\_\_\_ ASIAN OR ISLANDER \_\_\_ AMERICAN INDIAN OR ALASKAN \_\_\_ OTHER

To be completed by Office Staff

ACCOUNT# \_\_\_\_\_ DATE PAID \_\_\_\_\_ CASH \_\_\_ CHECK \_\_\_ MONEY ORDER \_\_\_ CREDIT CARD \_\_\_\_\_

Amount of Deposit: \_\_\_\_\_ Service: \_\_\_\_\_ Residential \_\_\_ Business \_\_\_ Other

\*\*This is an Equal Opportunity Program, Discrimination is prohibited by Federal Law. Complaints of Discrimination may be filed with the Secretary of Agriculture, Washington, D.C.20250

\*\*\*\*\*  
TRANSFER OF DEPOSIT

I, \_\_\_\_\_, TRANSFER MY DEPOSIT OF \$ \_\_\_\_\_ TO \_\_\_\_\_.

I understand that because of the transfer, I will not receive a deposit refund from the City of Walthourville.

Transferred from \_\_\_\_\_

Transferred to (also complete top portion of application) \_\_\_\_\_

LOCATION OF SERVICE \_\_\_\_\_

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### Deposit required for services

**Water \$50.00**

**Sewage \$50.00**

**Garbage \$25.00**

**Non-Refundable account setup fee \$15.00**

### Water and Sewage Rates

Inside City Limits		Outside City Limits	
Base Charge	14.70	Base Charge	19.20
1 to 2,000 gallons	2.10 per 1,000 gallons	1 to 2,000 gallons	3.15 per 1,000 gallons
2,001 to 5,000 gallons	2.20 per 1,000 gallons	2,001 to 5,000 gallons	3.30 per 1,000 gallons
5,001 to 10,000 gallons	2.30 per 1,000 gallons	5001 to 10,000 gallons	3.45 per 1,000 gallons
10,001 to 20,000 gallons	2.40 per 1,000 gallons	10,001 to 20,000 gallons	3.60 per 1,000 gallons
20,001 to 50,000 gallons	2.50 per 1,000 gallons	20,001 to 50,000 gallons	3.75 per 1,000 gallons
Over 50,001 gallons	2.75 per 1,000 gallons	Over 50,001 gallons	4.13 per 1,000 gallons

### SEWER RATES

Inside City Limits		SEWER NOT AVAILABLE	AVAILABLE
Base Charge	30.00	OUTSIDE CITY LIMITS	CITY LIMITS
1 to 2,000 gallons	2.75 per 1,000 gallons		
2,001 to 5,000 gallons	2.85 per 1,000 gallons		
5,001 to 10,000 gallons	3.00 per 1,000 gallons		
10,001 to 20,000 gallons	3.15 per 1,000 gallons		
20,001 to 50,000 gallons	3.25 per 1,000 gallons		
Over 50,001 gallons	3.60 per 1,000 gallons		

**Questions and /or concerns about the new rates can be addressed the Mayor and Council  
at regular city council meetings held on the 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of each month**

**ALWAYS MOVING WHILE IMPROVING**

City of Walthourville has online or phone pay for you convenience using your credit or debit card.

ONLINE: [www.cityofwalthourville.com](http://www.cityofwalthourville.com)

Phone: 1-888-246-0415

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## WATER LOSS

- Dripping Faucet @ ¼ GPM = 10,800 Gallons/month
- Leaking Toilet @ ½ GPM = 21,600 Gallons/month
- Drip Irrigation @ 1 GPM = 43,200 Gallons/month
- Watering Garden for 2 hours @ 5 GPM – 18,000 Gallons/month  
2 hours @ 10 GPM = 36,000 Gallons/month
- Unattended Water Hose 1 night @ 10 GPM = 5,400 Gallons
- Broken Service Line – 1 night @ 15 GPM = 8,100 Gallons – 1 day  
@ 15 GPM = 21,600 Gallons – 1 week @ 15 GPM – 151,200  
Gallons – 1 month @ 15 GPM = 648,000 Gallons
- Stuck Ice Maker @ 2 GPM = 86,400 Gallons/month
- Stuck Check Valve in Washing Machine – 30 minutes = 240 Gallons/month
- Stuck Float in Watering Trough @ 5 GPM = 216,000 Gallons/month

## TYPICAL USAGES

- 1 Bath = 42 Gallons
- 30 Baths = 1,260 Gallons
- 1 Shower = 17 Gallons
- 30 Showers = 510 Gallons
- Wash 1 Load of Clothes = 45 Gallons
- Wash 20 Loads = 900 Gallons
- Flush Toilet = 3 Gallons
- 15 Flushes per Day = 900 Gallons/month

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October 2, 2015

### Attention: **Walthourville Sanitation Customers**

For the first time in five years, Liberty County Solid Waste has increased our landfill fees. These fees have more than doubled. Because of this increase, we have no alternative except to pass this on to our customers by increasing our sanitation rates. Fees will be as follows, and will appear on your October, 2015 bill.

	<b>Inside Walthourville</b>	<b>Outside Walthourville</b>
SANITATION PICKUP (Household garbage only)	\$11.00 MONTHLY PER POLYCART	\$15.00 MONTHLY PER POLYCART
LANDFILL FEE PER CART	\$1.25 PER POLYCART	\$2.00 PER POLYCART
DRY TRASH FEE	\$1.75 PER POLYCART	\$3.00 PER POLYCART
TOTAL MONTHLY	\$14.00	\$20.00

Customers with multiple poly carts will be charged the monthly rate per poly cart. However, there has been a change in bulk trash pickup. Tree leaves will no longer have to be bagged nor will those outside the city have to call-in for bulk pickup. We ask that you please place your bulk trash on the curb no later than 6:00 a.m. every Thursday morning, excluding holidays. Please do not place pickup items under power lines, as this could be hazardous to our employees.

Bulk trash includes leaves, tree limbs, household goods, and appliances. We **do not** accept *rocks, logs, tree stumps, lumber, or asphalt*. Tires will be picked up for an additional fee as outlined below:

Car/small truck tires without rims – 3.00 each  
Car/small truck tires with rims – 5.00 each  
Large truck tires (tractor trailer) 13.00 each without rim  
Large truck tires (tractor trailer) 25.00 each with rim

**Please call to arrange pickup of tires prior to placing them on the curb.  
We look forward to serving you. If you have any questions, feel free to call Walthourville  
City Hall at 912-368-7501, Monday through Friday, between 9:00 am and 5:00 pm, except  
holidays**



# Fix a Leak Week Family Fact Sheet

*Fix a Leak Week, sponsored by the U.S. Environmental Protection Agency's WaterSense® program, takes place in March. It's a time when families are encouraged to check for water leaks and drips in bathrooms, kitchens, and yards at home.*

## What Is WaterSense?

The U.S. Environmental Protection Agency, or EPA for short, is the part of our nation's government that helps to protect the air we breathe, the water we drink, and the land where we live. EPA's WaterSense program encourages Americans to use only the water they need and avoid wasting this precious resource. This concept, known as "water efficiency," is important because the more people there are on the planet, the more strain it puts on limited water supplies. In fact, from 1950 to 2005, the number of people living in the United States doubled, while the demand for water more than tripled. Using only what we need helps keep this growing thirst for water in check.



## The Facts on Leaks:

- Did you know that, in a year, water leaks in your home can waste enough water to fill a backyard swimming pool? And if we added up all the water leaking in people's homes right now it could fill a trillion gallons of milk jugs? That's enough water for all the people living in the cities Los Angeles, Chicago, and Miami combined.
- Water-wasting leaks include running toilets, dripping faucets, and other leaking pipes around your home. Most of these leaks can be fixed easily.
- Fixing these leaks can save your family more than 10 percent on water bills. That's like saving \$1 for every \$10 spent on water.

## Finding Leaks:

- Ask your parents to help you find the water meter on your house. Usually, it's on the outside of the house in a box or under a metal cover on the sidewalk that says "Water." The numbers in the box represent either gallons or cubic feet of water used in your home. Check your meter, then don't flush the toilet, run the faucet, or use any water for two hours. At the end of the two hours, check the water meter again. If the meter does not read exactly the same, you probably have a leak.
- Walk through your house listening for running toilets and looking for drips. Drips usually mean leaks.
- Find out if your toilet is leaking silently by placing a drop of food coloring in the toilet tank (that's the area behind the toilet seat—ask for mom or dad's help to remove the lid). If color shows up in the toilet bowl after 10 minutes without flushing, you have a leak. Once you finish the experiment, flush a few times so you don't stain the toilet.



## Faucets:

- Take a watch or clock with a second hand and time how often your faucet drips. A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons in a year!
- There are parts that hold your faucet together called washers and gaskets—they can wear down and cause drips. If someone in your house is handy, these parts usually can be replaced easily.
- There's also a little screen device called an "aerator" that can be screwed onto the tip of your faucet—it adds air into the water stream so you can use less water to wash your hands or brush your teeth without noticing a difference in water flow. Ask your parents to look for the WaterSense label when buying an aerator or replacing a faucet—that means the product will work well and save water.



## Showers:

- Showerheads—the place where water comes out in streams at the top of your shower—can also get old and leak, even when the water is not on. A showerhead that drops just 10 drips in a minute wastes more than 500 gallons per year. That's enough water, if you saved it all up, to wash 60 loads of dishes in your dishwasher!
- Most leaky showerheads can be fixed by making sure they're screwed in tight. Having someone handy wrap the showerhead in "pipe tape," a special tape available at hardware stores, and using a wrench to tighten it will help.

## Toilets:

- It's one of the oldest prank phone calls—"Is your toilet running? Then you'd better catch it!" But a running toilet is no joke. If you can hear the water in your toilet making noise, even when no one flushed recently, you have a running toilet that could be wasting 200 gallons of water or more every day! Sometimes you just need to jiggle the handle to fix it, but sometimes a part needs to be replaced.
- Many toilets leaks are caused because the "flapper" is decayed or broken. The flapper is a rubber piece that opens up to let the water flow from the tank into the bowl when you pull down on the toilet handle. If someone in your house is handy, they can easily replace this inexpensive part of your toilet.
- If the problem is not just an old flapper and your family has to replace a leaky toilet, tell your parents to look for one with the WaterSense label to save both water and money on your family's water and sewer bill.



## Outdoors:

- Check your garden hose for leaks where it connects to the side of the house. If it leaks when the hose is turned on, make sure the hose is screwed in tight. If that doesn't work, someone handy may need to replace the nylon or rubber hose washer or wrap the "spigot," which is the metal faucet where the end of the hose attaches to the wall, in pipe tape.
- If your family has a sprinkler system that waters your lawn, remind your parents to check the system each spring before turning it on to make sure the sprinklers were not broken during the winter or have sprung any leaks.

**For more information, visit [www.epa.gov/watersense](http://www.epa.gov/watersense)**